

# Mariner Systems (UK) Limited

## QUALITY POLICY

Mariner Systems are committed to consistently providing products and solutions that meet or exceed the requirements and expectations of our customers.

We aim to achieve the above by implementing a quality management system (QMS) that complies with the international standard ISO 9001:2015. We also commit to monitor the effectiveness of our quality system and to act with integrity to continually improve our operations and to meet the requirements of our customers, as well as our legal and regulatory and any other applicable requirements.

The scope of our QMS is “the design, manufacture and type approval of computer hardware solutions, principally for the requirements of the commercial maritime market.”

All personnel within the company are responsible for the quality of their work. MSUK provides training and/or support and has established systems to assist all personnel to achieve the standards required. While we endeavour to consistently meet and exceed our customers’ expectations, we have to recognise that we don’t always achieve our own standards. When a customer complains, we are committed to investigating the complaint and will do our best to rectify the situation and to learn from it.

The policy, organisation and procedures necessary to achieve the requirements are described in our QMS. Quality objectives of the company are agreed annually at Management Review Meetings and reviewed for effectiveness. At these meetings, we ensure that this policy and the quality objectives remain compatible with the strategic direction and the purpose and context of our organisation.

Our Quality Manager is responsible for monitoring the quality system and reports regularly to the Senior Management team on the system's implementation, status and effectiveness.



Director  
30<sup>th</sup> September 2021